

Contact Town Council

Niverville residents who have concerns or requests that they feel should be addressed by Town Council are invited to reach out to any one of its members. Council would like to assure residents that their voices matter and that no resident is unheard. Council members may be contacted at the following email addresses or phone numbers, but please note that if using these phone extensions you will need to leave a voicemail as the extensions do not allow for someone to answer the call. Anonymous comments will not be addressed.

	Phone Number	Email Address
Myron Dyck Mayor	204-388-4600 ext. 1304	myron.dyck@whereyoubelong.ca
Chris Wiebe Deputy Mayor	204-388-4600 ext. 1305	chriswiebe@whereyoubelong.ca
Nathan Dueck Councillor	204-388-4600 ext. 1303	nathan.dueck@whereyoubelong.ca
Bill Fast Councillor	204-388-4600 ext. 1302	bill.fast@whereyoubelong.ca
Meghan Beasant Councillor	204-388-4600 ext. 1301	meghan.beasant@whereyoubelong.ca

General inquiries may be sent to feedback@whereyoubelong.ca. If awaiting a response from the Town, residents may need to check their junk mail folder in case the response went into that inbox.

Important Snow Clearing Reminders

Winter on the prairies typically entails an abundance of snowfall, which means snow clearing is a top priority of the Operations Department to ensure that streets and sidewalks are clear for the public to utilize.

Please be mindful of the "No Parking" areas, Designated Snow Route and Street Parking Ban regulations which can be found in Schedules "A" and "B" of Bylaw 801-18 (see web to view full Bylaw).

Residents are also asked to be patient as Operations staff work tirelessly to clear streets and sidewalks after a snowfall. If you notice any areas that need particular attention when it comes to snow clearing, please send an email to snowclearing@whereyoubelong.ca to inform Operations. **Please note that while all requests sent to this email will be reviewed, no response will be provided to these emails.**

Regarding Windrows in Driveways

As per Town Policy No. 01-13, residents are reminded that under normal snowplowing conditions the homeowner is responsible for the removal of snow ridges or "windrows" in their driveways produced by snow clearing equipment. Residents who for health or other reasons are unable to remove snow from their driveways are directed to make other arrangements with private snow removal firms to have their driveways cleared. Alternatively, Nighthawks volunteers from Niverville's MJHL hockey team have graciously offered to help clear snow from driveways for those who are elderly or have a disability that prevent them from clearing the snow themselves. If this option interests you, please contact the Town office for the appropriate contact number.



Where Can I Find This?

Recycling Calendar

Recycling is picked up on a bi-weekly basis, so it's important to know your zone and the days your recycling is scheduled to be picked up. An up-to-date Recycling Calendar is provided to residents in a newsletter on an annual basis, and it can also be found on the Town's website whereyoubelong.ca under the "Community Services" tab.

Public Notices

Public Notices such as notices for Public Hearings and Town project updates may be found on the Town's website at whereyoubelong.ca under the "Resources" tab.

Cemetery Information

The Cemetery Bylaw, policies and current fee schedule may be found on whereyoubelong.ca under the "Community Services" tab. Residents are asked to contact the Town Office for further information regarding the cemetery.

Reporting a Street Light Outage



All street light outages should be reported directly to Manitoba Hydro through their online reporting form. The form can be found at hydro.mb.ca. A direct link to the form can be found on the Town website at whereyoubelong.ca under the "Report a Problem" tab.

Are you looking to start a home-based business?

This may be a hair salon, daycare, massage therapy, etc. Please contact the Town Office to find out if you will require a Conditional Use application and business license. Call 204-388-4600 ext. 1200 or email permits@whereyoubelong.ca.

Private Improvements on Public Property

Please be advised that should homeowners choose to place personal improvements or items on Town boulevards, road allowance or any public property (including ponds), that it is done at the owner's risk. The Town does not assume any liability for any damages or costs incurred by the owner nor will it be held responsible to replace same should it be necessary for personal property to be removed by the Town for the completion of its duties. Such items include (but are not limited to):

- Flowers
- Trees
- Driveway borders
- Basketball hoops
- Hockey equipment on ponds



Penalties on Tax and Utility Accounts

All property tax accounts with arrears balances are penalized at 1.25% on the 1st of every month following the due date of the bill. Annual property tax bills are typically due on the last business day of September (exception being Sept. 30), with these dates advertised regularly following their announcement.

As for utility accounts, all accounts in arrears are penalized mid-month at 1.25% each month. All unpaid utility balances in arrears will be transferred to the tax account at the end of the calendar year to ensure collection of payment and to clear out these accounts for the beginning of the year.



Looking for things to do in Town?

There is lots our growing Town has to offer its residents! There are ample parks and playgrounds throughout Niverville that are sure to please. Check out Hespeler Park which includes over 10 soccer pitches, 5 baseball diamonds, a splash pad, bike skills track, beach volleyball court, picnic shelter, outdoor exercise equipment, and a playground that represents the Town's rich history. Likewise, you can find plenty of walking trails throughout Town, such as the Crow Wing Trail, which connects Winnipeg and Emerson and runs directly through Niverville, and through the beautiful wetlands pavilion.


Be sure to visit the Town's Community Resource & Recreation Centre (CRRCC) located at 501 Centre Street, which features an indoor walking track, arena, indoor playground, curling rink and gym, and hosts a wide variety of programs and events which are accessible to members and non-members alike.

For information relating to tourism in Niverville, visit the Niverville Chamber of Commerce's website at www.niverville.com.

Permits

Making plans to add on to or renovate your home? Be sure to reach out to the Town Office to see if there is any permit required for your project. All permit inquiries may be sent to permits@whereyoubelong.ca.

Moving In or Out?

If you are moving in or out of a property in Niverville,  regardless if the property is hooked up to Town water or on a private well, you must report your move. Visit www.whereyoubelong.ca/living/here/report-utility-information to submit a utility change form and meter reading (where applicable).

Questions? Call the Town Office at 204-388-4600 ext. 1101 or email utilitybillings@whereyoubelong.ca.

Pet Licensing and Reminders

All dogs and cats over the age of six months must be licensed with the Town of Niverville. The annual license fee is \$20 per pet, valid for 12 months after the date of issue. If a license is renewed on or before the renewal date, an early renewal rate of \$15 will apply. Proof of up-to-date rabies and distemper vaccinations must be presented at the time of application before a license can be issued. Note that the breed of the dog must be documented on the vaccination papers presented for licensing.

Pet license applications can be found and submitted online at whereyoubelong.ca under the "Community Services" tab and paid for at the Town Office.

Taking your dog for a walk? Keep in mind that all dog owners are responsible for cleaning up after their dog. Please be courteous to others and help keep our community clean.

Please note as well that dogs and cats are not permitted to run at large. Pets must be on a leash when on public property. There is an off leash dog park located behind the Niverville Centennial Arena.

Please visit www.whereyoubelong.ca for the complete Animal Control Bylaw 819-20.

Please be mindful that the Niverville Fire Hall is not a staffed fire hall; the answering service is checked only a few times a week and this is **not** the number to call for emergency response. You are welcome to leave messages regarding **non-emergency items** or email firechief@whereyoubelong.ca.

**IN THE EVENT OF AN EMERGENCY
CALL 911**

Access over Town Property

Thinking of putting in a pool, building a deck, or any other landscaping or building/renovation projects this summer? If your project requires you to have access over Town property, you will need to get prior permission from the Town. For more information please call 204-388-4600 ext. 1200 or email permits@whereyoubelong.ca.