

FACILITY RULES AND REGULATIONS:

Facility Usage

1. The use of the CRRC, the Centennial Arena, Curling Rink, Hespeler Park facilities shall be in accordance with the posted operational hours of these facilities and limited to the term of use agreement between the member and Town.
2. Use of all equipment shall be in accordance with safe use guidelines and the Town is not liable for damages or injuries caused to members and/or patrons using equipment. Failure to obey may result in loss of privileges or reimbursement to the Town for damages.
3. Intentional damage to any equipment, material or property owned by the Town will result in termination of membership.
4. Failure to follow any rules, regulations, directions of use or guidelines outlined by the Town may result in immediate suspension or loss of privileges

Checking In

1. All Members must scan their passes at the check-in locations prior to utilizing the facility.
2. Sharing, lending, or allowing access to facilities to unauthorized users is not permitted. All Memberships are non-transferrable unless authorized by the Facility Manager, Recreation Programmer, or their designate. Penalty for wrongfully sharing, lending, or transferring memberships may result in the following actions:

1st Offence – One month suspension of membership privileges

2nd Offence – Loss of membership privileges for a term specified by the
Facility Manager, Recreation Programmer.

Locker room use

1. The use of lockers is permitted in accordance with posted rules and are for daily use only. Overnight use is not permitted, and the Town shall remove all locks at the owners expense and place items to the lost and found.
2. Anyone found tampering with locks, lockers or other items in the locker rooms shall be dealt with according to **Participant Conduct Policy R__-21**
3. Theft, vandalism, damage or any acts that cause harm to any staff, member, patron or Town owned property will be reported to the RCMP and may be subject to prosecution.
4. The Town is not responsible for lost or stolen items

Membership Usage

1. All Memberships shall have access to the CRRC and the use of equipment located inside these facilities and in accordance with the stated rules and regulations of the Town.



Indoor Playground Usage:

1. Playground users must follow the rules posted in the Indoor Playground.
2. All Memberships and drop-in passes shall have access to the Indoor Playground and in accordance with the stated rules and regulations of the Town.

Walking Track Usage:

1. Walking Track members must have their passes with them during all usage times and present their pass when asked.
2. Lane use is SINGLE FILE only
3. Walking direction shall be in accordance with the posted arrow: lane direction will switch daily and lanes will rotate weekly:
4. The Walking Track may be closed during membership usage times for any Town special events, tournaments or activities with prior notice given a minimum of 1 week in advance to closure.
5. Spitting, littering or any other act deemed to cause damage or unsafe for participants shall be punishable in accordance with **Participant Conduct Policy R__-21**

Equipment:

1. Members must use the equipment only in the manner intended by the manufacturer and as authorized.
2. Time of use may be reserved during busier hours of use.
3. Members shall not move or modify equipment in any manner.
4. Bringing in and/or use of personal equipment in Town facilities is permitted. All personal equipment must be checked in with staff when scanning in to CRRC.

Members Terms of Use

1. All members shall abide by all Town policies, rules, and regulations failure to do so may result in loss of privileges in accordance to **Participant Conduct Policy R__-21**

Cancellation, Refund or Membership Hold

1. Memberships cannot be cancelled/refunded, only placed on hold due to a medical issue prohibiting use of the facility. A doctor's note is required to place a membership on hold.

RESTITUTION:

1. Where feasible, offenders will be responsible for making restitution for those damages incurred through inappropriate behavior and activities