#### Town of Niverville

Minutes of the regular meeting of the Niverville Town Council held on November 3, 2020 at 9:00 a.m. at the Niverville Centennial Arena (South End). In attendance were Mayor Myron Dyck, Deputy Mayor John Funk, Councillors Kevin Stott, Chris Wiebe and Nathan Dueck.

Res#304-20

N. Dueck – C. Wiebe

Agenda

BE IT RESOLVED that the agenda be approved subject to the following

New Business 10 a. Award Waste Contract

10 b. Award 2021 Flower Contract

"Carried"

Res#305-20

J. Funk – C. Wiebe

Minutes

BE IT RESOLVED that the minutes of the regular Council meeting held on

October 6, 2020 be approved as presented.

"Carried"

Res#306-20 J. Funk – C. Wiebe

Policy R2-20 WHEREAS the Town of Niverville commits to the promotion of health and safety for all recreation programming participants amidst this global COVID-19

> AND WHEREAS in an abundance of caution, extra measures have been introduced for programming refunds while public health orders are in effect; THEREFORE BE IT RESOLVED that Council approves COVID-19 refund policy number R2-20, which outlines the regulations and circumstances for program cancellations and refunds while public health orders are in effect, copy of which is attached as Schedule "A".

> > "Carried"

Res#307-20

N. Dueck – K. Stott

Accounts

BE IT RESOLVED that cheque nos. 39360 to 39402 totalling \$384,799.78 be

hereby approved for payment.

"Carried"

Res#308-20

C. Wiebe – J. Funk

Garbage Collection

Contract

BE IT RESOLVED that following the Town's due tendering process, that the contract for the Town's Garbage Collection (2021-2025) for residential properties within the Town of Niverville and transportation to a waste site be awarded to Bristal Hauling Inc., who submitted the lowest bid of \$61.00 to \$65.00/door (plus

applicable taxes) for the period of 2021 to 2025.

"Carried"

Res#309-20

C. Wiebe – K. Stott

Flower Contract BE IT RESOLVED that following the Town's due tendering process, that the contract to supply and plant flowers in Niverville in 2021 be awarded to Falk

Nurseries, who submitted the lowest bid of \$6,531.06 plus GST.

"Carried"

Res#310-20 N. Dueck – C. Wiebe

Adjourn BE IT RESOLVED that the meeting be adjourned. (9:10 a.m.)

"Carried"

Mayor

Chief Administrative Officer



#### TOWN OF NIVERVILLE-RECREATION

POLICY NO. R2-20:	COVID-19 Cancellation & Refund Policy	
EFFECTIVE DATE:	November 3, 2020	RESOLUTION# 306-20
REVISION DATE:		RESOLUTION#

**Background:** The following policy, pertaining to COVID-19, outlines the regulations and circumstances for program cancellations and refunds while public health orders are in effect. The Niverville Recreation Department commits to the promotion of health and safety for all participants amidst this global pandemic; therefore, in an abundance of caution, extra measures will be implemented.

#### **Involving the Participant**

- If a participant falls ill before the program start date, they are advised to remain absent from the program, contact Niverville Recreation immediately (prior to the program start), and follow public health protocol. This applies to all symptoms that are COVID-19 related, which have been identified by public health as the following:
  - o Cough
  - o Headache
  - o Fever/chills
  - Muscle aches
  - Sore throat/ hoarse voice
  - Shortness of breath/ breathing difficulties
  - o Loss of taste or smell
  - o Vomiting, or diarrhea for more than 24 hours
  - o Poor feeding if an infant
  - o Runny nose
  - o Fatigue
  - o Nausea or loss of appetite
  - o Conjunctivitis (pink eye)
  - o Skin rash of unknown cause

A refund will be issued less a \$10 processing charge and where applicable, convenience fees for credit card payments.

- If the participant falls ill during a multi-day or multi-week program, they should contact Niverville Recreation who will then notify the program instructor. A pro-rated refund will be issued less a \$10 processing charge and where applicable, convenience fees for credit card payments.
- If a participant must be tested for COVID-19 before the program start date and must drop out while awaiting test results, they should contact Niverville Recreation. A refund will be issued less a \$10 processing charge and where applicable, convenience fees for credit card payments.

- If a participant tests negative for COVID-19 and public health clears them to participate, but they still choose to drop out, no refunds will be issued unless request is submitted to Niverville Recreation a minimum of 7 calendar days prior to program start date; at which time they are eligible to receive a refund less a \$10 processing charge and where applicable, convenience fees for credit card payments.
- If a participant chooses to drop out of the program out of caution for COVID-19, they should contact Niverville Recreation. A refund less a \$10 processing charge and where applicable, convenience fees for credit card payments will be issued for all requests received by Niverville Recreation a minimum of 7 calendar days or more prior to the program start date. All requests submitted within 6 or less calendar days of the program start date will not receive a refund for the program fees nor any convenience fees for credit card payments.

## **Involving a Positive COVID-19 Case**

- If a participant tests positive for COVID-19, 14 calendar days or less PRIOR to the program start day, they should contact Niverville Recreation immediately. A refund will be issued less a \$10 processing charge and where applicable, convenience fees for credit card payments.
- If a participant tests positive for COVID-19 within 14 calendar days AFTER the program, all communication regarding exposure will be communicated through public health.
- If a participant tests positive during the course of a program, the program will be cancelled until public health advises otherwise. Prorated refunds will be issued to all participants less convenience fees for credit card payments where applicable, depending on when the program is cancelled.

### **Involving Public Health Restrictions**

- If a program is restricted to reduced gathering sizes below the program operating threshold or ordered to lock-down immediately, the program will be cancelled by Niverville Recreation, participants will be notified, and a full or prorated refund will be issued. In this situation, convenience fees from credit card payments would be included in a full refund, but not in pro-rated refunds.
- If a participant refuses to follow public health guidelines, Niverville Recreation reserves the right to ask the participant to remove themselves from the program and a refund will not be issued. Compliance will be determined by the program instructor or Niverville Recreation. Ability to register for future programs may be revoked.

### **Involving the Instructor**

- If the instructor of the program falls ill, whether confirmed to be COVID-19 or not, Niverville Recreation should be notified immediately and will attempt to find a replacement instructor or reschedule to a later date when it is appropriate to do so.
- If the instructor falls ill and cannot reschedule and a replacement cannot be found, the class will be cancelled by Niverville Recreation, and a full or prorated refund will be issued to participants, depending on when the program is cancelled. In this situation, convenience fees from credit card payments would be included in a full refund, but not included in pro-rated refunds.

# **Involving the Facility**

• If the scheduled facility is closed due to COVID-19 related restrictions or sanitization, Niverville Recreation will make every attempt to transfer the program to an equivalent facility. The program start date may be delayed to accommodate facility changes or may be cancelled if an equivalent facility cannot be located. Full or prorated refunds will be issued should program cancellation occur. In this situation, convenience fees from credit card payments would be included in full refunds, but not included with pro-rated refunds.